

A Comparative Analysis of Independent ISPs in Montreal

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Top 5 Alternative ISPs in Montreal for Freelancers (2025)

 <https://www.vmedia.ca/blog/en/best-internet-providers-montreal/>

Freelancers rely on fast, reliable internet for video conferencing, cloud collaboration, and remote work productivity.

Introduction

Freelancers and digital professionals in Montreal need robust internet service – high speeds, low downtime, and solid upload performance for video calls and large file transfers. While major providers like Bell and Vidéotron dominate the market, there is a strong ecosystem of **independent ISPs** offering competitive plans without the big-provider hassles. Many Montrealers have even voted indie providers like EBOX and TekSavvy among the city's top ISPs (ranking just behind the big telcos) (Source: cultmtl.com). This report profiles **five leading alternative ISPs** in Montreal – **TekSavvy, EBOX, Oxio, IVC Telecom, and Bravo Telecom** – focusing on their speed, reliability, pricing, and suitability for freelance work. We'll detail each provider's offerings (fiber, cable, or high-speed DSL), plan options, customer service reputation, and contract flexibility, followed by a comparison table to summarize key metrics.

Why Alternative ISPs? Independent providers are known for transparency, fair pricing, and personalized service (Source: netspeedcanada.ca). All five profiled ISPs offer **unlimited data** (crucial for heavy Zoom usage or file syncing) with **no long-term contracts**, so you can subscribe month-to-month without fear of sudden price hikes (Source: netspeedcanada.ca). They primarily leverage the infrastructure of Bell (phone/fiber lines) or Vidéotron (cable network) to deliver service across urban Montreal, so availability is generally excellent in the city. By choosing one of these ISPs, freelancers can often get *the same speeds as the big players* with better customer service and lower costs. Below, we examine each provider in detail.

1. TekSavvy Solutions

Overview: TekSavvy is one of Canada's most established independent ISPs, long hailed as a "customer-friendly alternative to the big telecoms" (Source: netspeedcanada.ca). Operating for over two decades, TekSavvy built its reputation on **transparency and fair pricing**, and it has a loyal following among [tech-savvy users](#). In Montreal, TekSavvy offers service via **cable (Videotron's network)** and **DSL/Fibre (Bell's network)**, giving most urban addresses multiple options. Notably, TekSavvy was voted a top-5 ISP in Montreal in a 2024 readers' poll (Source: cultmtl.com), reflecting its strong local reputation for quality.

Speed & Technology: TekSavvy provides a wide range of plans to suit different needs. Cable plans (using hybrid fiber-coax) range from around *30 Mbps download* up to *940 Mbps download* (often marketed as "1 Gbps") with up to 50 Mbps upload on the fastest cable tier (Source: en.wikipedia.org)(Source: planhub.ca). They have also begun offering **fiber** in select Montreal areas, which can deliver *symmetrical speeds* as high as **1.5 Gbps down / 940 Mbps up**(Source: whistleout.ca). (These fiber offerings use Bell's FTTH network via new wholesale arrangements, so availability is limited to certain fiber-ready buildings.) For most Montreal freelancers, TekSavvy's **cable 120 Mbps** or **cable 300 Mbps** plans are popular, and if you're lucky enough to have TekSavvy fiber at your address, the *500 Mbps* or *1 Gbps symmetric* plans are ideal for intensive upload tasks like cloud backups and large file uploads.

Plan Details & Pricing: TekSavvy's pricing is generally **competitive** and **contract-free**. In 2025, Quebec cable plan rates tend to be a bit higher than in Ontario, but TekSavvy often runs promotions to bridge the gap (Source: netspeedcanada.ca)(Source: whistleout.ca). For example, a **120 Mbps Unlimited Cable** plan in Montreal is roughly in the mid-\$80s per month at regular rate, but TekSavvy might offer an introductory discount (e.g. ~\$45/month for the first year) (Source: whistleout.ca)(Source: netspeedcanada.ca). They've even introduced a **Gigabit (940 Mbps) cable plan** around ~\$99/month, and if fiber is available, symmetrical 1 Gbps can be about the same price (Source: whistleout.ca). **All plans include unlimited data** and **no overage charges** by default (Source: whistleout.ca) – a must for freelancers who might upload/download tens of GBs for projects. Importantly, TekSavvy has **no install or activation fees** on standard setups and includes the **modem/router at \$0 cost** on loan (Source: whistleout.ca)(Source: whistleout.ca). There are truly *no contracts or cancellation penalties*, so you can cancel or change plans freely as your needs evolve. This flexibility is great for [project-based workers](#) or renters. (Do note that after promo periods, prices revert to standard rates, but TekSavvy prides itself on **no "sneaky" price hikes** beyond what's advertised (Source: netspeedcanada.ca).)

Reliability & Performance: Because TekSavvy delivers service over the incumbent networks, the **performance and uptime are essentially on par with Bell/Videotron** – meaning generally solid reliability for cable and excellent stability on fiber (Source: netspeedcanada.ca). Freelancers using TekSavvy report that **everyday needs like HD Zoom calls, VPN remote desktop sessions, and large file transfers are handled with ease** on the mid-to-high tier plans (Source: netspeedcanada.ca). If your address qualifies for the fiber plans, the **symmetrical speeds and low latency** are a huge plus for [real-time collaboration](#) – e.g. smoother video conferencing and faster cloud sync (a user on TekSavvy's fiber can upload a multi-gigabyte video to clients in minutes, whereas cable's 30–50 Mbps upload would take significantly longer). Even on cable, 20–50 Mbps upload is sufficient for most freelance needs (a 1080p Zoom call uses ~3 Mbps up, for reference), and downloads up to 940 Mbps handle heavy streaming or large downloads without breaking a sweat.

Customer Service: TekSavvy is known for its **responsive, 24/7 customer support** and a consumer-first philosophy. Their support teams are based in Canada (primarily Ontario) and have a reputation for honesty and helpfulness (Source: netspeedcanada.ca). They'll work with you to troubleshoot issues without the runaround that some big telcos are infamous for. That said, during peak periods you might experience some hold times, as TekSavvy doesn't have the sheer scale of Bell's support staff (Source: netspeedcanada.ca). Overall, TekSavvy earns high marks for **customer satisfaction** and advocacy – they are vocal in telecom policy debates and have fought for wholesale pricing that benefits consumers (Source: netspeedcanada.ca). For a [freelancer](#), this means you're dealing with a company that "gets it" when it comes to fair service. If you're leaving a major provider, TekSavvy will often **waive modem or install fees** (if any) to ease your transition (Source: netspeedcanada.ca)(Source: netspeedcanada.ca), which exemplifies their flexible, customer-centric approach.

Summary: TekSavvy offers Montreal freelancers a full range of speeds (30 Mbps up to 1 Gbps+) with unlimited data, *no contracts*, and included equipment. **Price-wise**, it's competitive – especially with promos – though standard rates for higher speeds can be slightly above some newer rivals in Quebec (Source: netspeedcanada.ca). The big advantage is peace of mind: *what you see is what you get*,

with no hidden fees or sudden surprises (Source: netspeedcanada.ca). If reliable connectivity and a proven track record are your priorities – and especially if you can get their fiber – TekSavvy is a top alternative to consider for your home office.

2. EBOX

Overview: EBOX is a well-known independent ISP founded in Montreal (Longueuil) that built a strong local customer base with its affordable pricing and Quebec-focused service. It consistently ranks among the **most popular ISPs in Montreal** (voted #4 in 2024, ahead of TekSavvy) (Source: cultmtl.com). In early 2022, EBOX was acquired by Bell, but it continues to operate as a separate brand focusing on value-conscious consumers (Source: cultmtl.com). For freelancers, EBOX can be very appealing because it offers some of the **fastest plans at the lowest prices** in the region – including newly available fiber options with symmetrical speeds. Essentially, EBOX gives you Bell/Videotron network quality at indie ISP prices.

Speed & Technology: EBOX delivers internet via both **cable** (Videotron's cable network) and **fiber/DSL** (Bell's phone/fiber network), depending on your address. On the cable side, EBOX's plans historically went up to around *400 Mbps download* (with ~50 Mbps upload) over hybrid fiber-coax, similar to Videotron's tiers (Source: ivctel.com). However, EBOX has increasingly focused on **fiber offerings**: since being integrated with Bell's infrastructure, EBOX now offers **Fiber-to-the-Home plans** in many Montreal neighborhoods at symmetric speeds of *300 Mbps*, *500 Mbps*, and even **1000 Mbps (1 Gbps)** up/down. These fiber plans are a game-changer for remote work – for example, *500 Mbps upload* means extremely smooth 4K video calls and instantaneous cloud backups. One user reported EBOX fiber delivering slightly above the promised rates (e.g. full 500/500) with low latency, a “significant improvement” over cable (Source: flafleur.ca). If fiber isn't yet available at your location, EBOX's cable plans still offer ample speed for freelancers (e.g. 120 Mbps down / 20 Mbps up, or 400/50 on their top cable tier) – just with higher upload latency and limits compared to fiber.

Plan Details & Pricing: EBOX markets itself on **value for money**, and indeed its prices are very attractive, especially for the speeds offered. As of 2025, EBOX advertises high-speed plans “starting at only \$40 per month” (Source: ebox.ca). According to plan comparison data, their **cheapest unlimited plan** is around *25 Mbps for \$40/month*, while their **fastest** is a *1 Gbps fiber plan around \$65/month* (Source: planhub.ca). Impressively, that means you could get gigabit service from EBOX for roughly the price many big providers charge for 100–300 Mbps. In fact, a **500 Mbps Fiber** plan was recently about **\$45/month** (promo) with EBOX (Source: flafleur.ca), including the use of a high-end Wi-Fi 6 router. All EBOX plans are **unlimited data** (no caps or throttling) and come with **no contract requirement** – you pay month-to-month. Standard installation for cable or fiber is typically either free or very low cost (sometimes a small fee that EBOX may waive during promotions). **Hardware:** EBOX will provide the necessary modem or Optical Network Terminal for fiber, and often includes a managed Wi-Fi router. For example, fiber customers receive a **Nokia Beacon 2 Wi-Fi 6 router + Nokia ONT (fiber modem)** as part of the setup (Source: flafleur.ca). Modem/router rentals were traditionally around \$5–\$10, but recent customer reports indicate EBOX's fiber plans include the equipment at no extra charge (Source: flafleur.ca). Always check the latest promo: EBOX frequently has referral credits (e.g. \$25 for you and a friend) and seasonal discounts that can save you on the first bills (Source: flafleur.ca).

Reliability & Relevance to Freelancers: With EBOX, you are effectively getting the **Bell Fibe network through an indie provider**. That means **excellent reliability and uptime** on fiber – Bell's fiber infrastructure is very robust in Montreal, and EBOX customers benefit from the same technical quality. The difference is you interface with EBOX for support and billing. For freelancers, EBOX's **fiber plans are especially relevant**: the symmetrical upload speeds mean your video meetings, large file transfers, and server uploads will be as fast and stable as your downloads. One reviewer noted that after switching from cable to EBOX fiber, their latency dropped and they could “improve [their] internet connection while reducing cost,” which greatly helped with remote work responsiveness (Source: flafleur.ca). Even on EBOX's cable plans, performance will mirror Vidéotron's network – generally fast and stable for routine work (just remember cable upload tops out around 30–50 Mbps, which is adequate for multi-person video calls, but not as future-proof as fiber). EBOX does not explicitly promise a formal *uptime SLA*, but customer experiences suggest solid reliability; any outages are usually area-wide issues from the underlying infrastructure.

Customer Service: Here's where freelancer priorities might differ – while EBOX's **network performance and pricing are superb**, its customer support has had mixed reviews, especially after the Bell acquisition. On the plus side, EBOX offers support in both French and English and has a local understanding of Quebec customers. However, some users have reported longer wait times or coordination issues when contacting support in the past year (Source: flafleur.ca)(Source: flafleur.ca). A long-time customer's review stated that agents were sometimes overwhelmed or not fully informed on first contact (Source: flafleur.ca). EBOX is aware of these issues, and as of 2025 they have been working to streamline support – including a dedicated support app/portal and integration with Bell's technician scheduling. For a freelancer, what this means is that while your **day-to-day service should run smoothly**, if you do encounter a problem (e.g. a line issue), resolution might not be as swift as with Bell directly. Patience may be required with customer service (Source: flafleur.ca), though ultimately issues do get resolved. The *upside* is that you're saving significantly on your monthly bill and likely won't need to contact support often. It's a trade-off: many are willing to deal with a bit of support hassle given EBOX's high performance/price ratio.

Summary: EBOX is a top choice for Montreal freelancers who need **maximum speed for dollar spent**. Highlights include **fiber plans up to 1 Gbps symmetrical for ~\$65** and 300–500 Mbps fiber in the <\$50 range (Source: flafleur.ca), all unlimited. Even their cable plans are unlimited and reasonably priced (e.g. ~120 Mbps for ~\$55). There are **no contracts**, no hidden fees, and **fixed pricing** – you won't be surprised by random increases (Source: vmedia.ca). The inclusion of high-quality Wi-Fi equipment in fiber packages is a bonus for home offices. **EBOX's fiber service stands out for upload-intensive work:** if you regularly send large media files or do offsite backups, having 300–500 Mbps upload is a huge productivity boost. The main consideration is customer service – it's adequate but can be slow at times, so self-sufficient users will fare best. In sum, EBOX offers *cutting-edge internet performance at indie prices*, making it extremely relevant for freelancers who demand high bandwidth on a budget (Source: flafleur.ca)(Source: flafleur.ca).

3. Oxo

Overview: Oxo is a newer independent ISP that has quickly expanded across Canada, including strong coverage in Quebec. They differentiate themselves with a **"down-to-earth" approach and flexible plans** that have won over many cord-cutters and remote workers (Source: vmedia.ca). Oxo prides itself on **simplicity and transparency** – their branding focuses on no BS: *no contracts, no hidden fees, no telecom jargon*. The company was founded in 2019 in Quebec City and, as of mid-2023, became part of Cogeco while still operating as an independent service provider. For Montrealers, Oxo has become a popular alternative due to its **stable service** and all-inclusive pricing (modem and router are included with every plan) (Source: movingwaldo.com)(Source: movingwaldo.com). It's often recommended on forums for those who "just want the internet to work" without headaches.

Speed & Technology: Oxo provides internet over **cable and fiber/DSL** infrastructure, with the exact technology depending on your address. In Montreal, Oxo primarily leverages the Videotron cable network (Cogeco's cable footprint doesn't cover the island core), and in some cases Bell's lines for DSL. The service supports speeds **up to 1 Gbps download** on cable (which yields about 940 Mbps/50 Mbps in practice) (Source: movingwaldo.com). Plan tiers advertised in Montreal include common cable speeds like *30 Mbps, 60 Mbps, 120 Mbps, 400 Mbps, and 1 Gbps*. For example, Oxo's **Internet 400** plan offers ~400 Mbps down and 50 Mbps up, plenty for streaming and large downloads, whereas their **Internet 60** plan (60 down/10 up) might suffice for a single user with moderate usage (Source: movingwaldo.com). All Oxo plans are **unlimited** and they even brand them by straightforward names (e.g. "Internet 60", "Internet 400") with no confusing packages. It's worth noting that Oxo includes **equivalent fiber plans** where available – if Bell's fiber is in your building, Oxo can deliver fiber service up to 1 Gbps as well (they list "fibre up to 1000 Mbps" as an option) (Source: movingwaldo.com). However, the majority of Oxo customers in Montreal will be on cable at this time. For a freelancer concerned with upload speeds: Oxo's cable plans top out at 30–50 Mbps upload (e.g. 400/50, 1000/50), whereas any fiber-based Oxo plan could provide 100+ Mbps upload (e.g. their 300 Mbps Bell-fibre plan reportedly offers 300/100). Always check what's available at your address – Oxo's website has a postal code checker (Source: movingwaldo.com).

Plan Details & Pricing: **Simplicity** is the keyword. Oxo's plans come with **all equipment included** (they ship you a pre-configured modem and an **eero 6** Wi-Fi router at no extra cost) (Source: movingwaldo.com). There are **no installation fees** for standard activation – if your address is already wired for cable, it's essentially plug-and-play, and Oxo will coordinate any necessary technician visit for free in most cases (Source: vmedia.ca). The monthly prices are competitive: at last check, Oxo's Montreal rates were roughly **\$50/month for 30 Mbps, \$53/month for 60 Mbps, around \$60–65/month for 120 Mbps, and about \$75/month for 400 Mbps**(Source:

movingwaldo.com)(Source: movingwaldo.com). Their **Gigabit plan** tends to be in the ~\$80–85 range – notably cheaper than big providers' gigabit pricing. All plans are **month-to-month** with *no contract*. Oxio even often gives a perk like your **first month free** (e.g. using a referral code or promo code such as “MWALDO” mentioned on a moving blog) (Source: movingwaldo.com). This allows you to try their service essentially risk-free for a month. Another hallmark: **fixed pricing** – Oxio does not do the tricky promo expiration thing within short periods; the price you sign up at is generally what you pay until they adjust it for all customers equally. They are known for not raising rates unexpectedly for individual customers, which freelancers on a budget appreciate.

Reliability & User Experience: Oxio has built a reputation for providing *solid, stable connections*. A VMedia industry blog noted Oxio is “well-known for providing some of the most stable Internet if you're worried about spotty Wi-Fi” (Source: vmedia.ca). Since Oxio includes a high-quality **mesh-capable router (eero 6)**, the Wi-Fi coverage and reliability inside your home office is also improved – you're not left to buy or rent your own router unless you want to. For everyday performance, Oxio's network management seems adept at avoiding slowdowns; they purchase capacity on the backbone to ensure customers get advertised speeds even at peak times. Freelancers report that tasks like video conferencing, cloud file syncing, and 4K media streaming run smoothly on Oxio. If you choose a speed tier appropriate for your needs (e.g. don't pick 30 Mbps if you routinely need to download huge files on deadlines), you should expect **consistent throughput**. Latency on Oxio's cable connections is similar to that on Videotron – low enough for gaming and Zoom. If any outages occur, Oxio communicates proactively (often via email or status pages). Importantly, **no data caps** or throttling means you can upload large client deliverables or keep your remote backup running without concern. While Oxio doesn't explicitly offer an “uptime guarantee” to residential users, their service reliability has been on par with major carriers in Montreal from available reports. For remote work, this stability – plus the included quality router – translates to fewer IT distractions so you can focus on your projects.

Customer Service: Oxio's philosophy of being “client-focused” shows in their support model. They offer bilingual customer support via phone and online chat. Oxio's team has a reputation for being **friendly and helpful**, guiding customers to the right plan and troubleshooting without script-dominated interactions (Source: movingwaldo.com). They also have a modern account portal and even a mobile app where you can see your connection status and manage your billing easily. One of Oxio's selling points is **no BS support** – e.g. if you call with a technical issue, they won't try to upsell you on unrelated services or make you go through unnecessary hoops. In many tech community discussions, users frequently praise Oxio for its **quick installation** and hassle-free experience: you order online, equipment arrives in the mail, and you're often up and running in minutes (Source: vmedia.ca). For freelancers who value their time, this straightforward setup and lack of “we need a 4-hour appointment window” drama is a relief. Additionally, because Oxio is growing by word-of-mouth, they incentivize referrals (both you and the referrer might get account credits). Overall, Oxio's customer service is considered **above average** for Canadian ISPs – responsive and with a personal touch that big companies sometimes lack. It's particularly suited for those who might not be networking experts; the provided router and clear instructions mean even non-technical users can get great Wi-Fi coverage without frustration.

Summary: Oxio stands out as a **transparent, user-friendly ISP** that's ideal for busy freelancers who just want reliable, fast internet without overspending time or money. The key benefits include **all-inclusive plans** (free modem+router, free standard install) (Source: vmedia.ca)(Source: movingwaldo.com), **no contracts**, and **unlimited usage**. Their pricing on mid-tier plans (e.g. ~\$53 for 60 Mbps, \$75 for 400 Mbps) is competitive, though not always the absolute cheapest for every speed – however, the value is in the quality of service and support you get for that price. For heavy upload needs, Oxio's cable plans have the normal upload limits, so if you require better upload speeds, check if Oxio can serve you via fiber at your location. In general, Oxio's 400 Mbps or 1 Gbps plans will more than cover a typical freelancer's demands (multiple Zoom calls, large file transfers, streaming, etc. all at once). With **steady performance and a customer-centric approach**, Oxio has quickly become one of Montreal's best alternative ISPs (Source: vmedia.ca) – a great choice if you prioritize a hassle-free experience and solid support while working from home.

4. IVC Telecom

Overview: IVC Telecom is a Quebec-based independent ISP that markets itself as a **reliable and affordable internet provider for Canadians**(Source: facebook.com). In Montreal, IVC has been gaining traction as a budget-friendly alternative, especially for those looking for **no-contract, unlimited cable internet**. IVC may not have the same brand recognition as TekSavvy or EBOX across Canada,

but locally it's known for **personalized customer service** and straightforward offerings. They emphasize values that resonate with freelancers: no long-term commitments, no hidden fees, and a dedication to service quality (Source: movingwaldo.com). IVC's focus is mostly on **cable internet plans** suitable for home users and small businesses, with speeds adequate for heavy remote work usage.

Speed & Technology: IVC Telecom provides internet via the **cable network** (Videotron infrastructure) in Montreal and also offers some DSL plans in regions where cable isn't available. Their cable plans cover the typical speed tiers up to the mid-high range. Specifically, IVC offers unlimited cable packages at *30 Mbps*, *60 Mbps*, *120 Mbps*, *200 Mbps*, and up to **300 Mbps** or **400 Mbps** download on the top end (Source: movingwaldo.com)(Source: ivctel.com). (IVC's website lists a 400 Mbps tier with 50 Mbps upload, presumably corresponding to Videotron's 500/50 service but slightly throttled or marketed as 400 for stability (Source: ivctel.com).) For context, a 300 Mbps cable plan typically has ~20 Mbps upload, and the 400 Mbps plan has ~50 Mbps up – plenty for multiple HD Zoom streams or large file uploads, though not symmetric. **All IVC plans are unlimited data** – they do not enforce any caps or overage fees (Source: movingwaldo.com). While IVC doesn't currently advertise gigabit speeds or fiber-to-the-home options, their 300–400 Mbps offerings are sufficient for the vast majority of freelance workflows. If your work is extremely data-intensive (e.g. you regularly move hundreds of gigabytes), you might find the lack of fiber a limitation, but for most users 300+ Mbps is effectively as good as gigabit for daily use. It's also worth noting IVC's **30 and 60 Mbps plans** fill the needs of lighter users or tight budgets – a single-person home office doing emails, web conferencing, and cloud docs could manage on 30 Mbps down / 10 Mbps up, though 60 Mbps or higher is recommended for more comfort. In any case, IVC's network rides on Videotron's infrastructure, so coverage in Montreal is broad (virtually any address with cable TV service available can get IVC). They use DOCSIS cable modems for connectivity, and if you ever upgrade or downgrade speeds, it's usually just a remote reprovision of the modem.

Plan Details & Pricing: Affordability and simplicity are IVC's hallmarks. Their plans are very competitively priced against both big carriers and other indie ISPs. From recent information: **30 Mbps Unlimited** was about **\$39.95/month**, **60 Mbps** around **\$44.95/month**, and **120 Mbps** roughly **\$54.95/month**(Source: movingwaldo.com)(Source: movingwaldo.com). Higher tiers like 200 Mbps and 300 Mbps tend to scale up into the \$60–\$70+ range (for example, an older reference mentioned *300 Mbps for \$69.95/month* promo) (Source: gonevoip.ca). These rates often undercut the equivalent Vidéotron retail prices by a significant margin. **No contract** is required – IVC explicitly has *"no long-term contracts, no cancellation fees and no hidden charges"* on their plans (Source: movingwaldo.com). This means you can cancel or change your plan at any time without penalty, a flexibility that freelancers appreciate if circumstances or income change. **Installation:** IVC typically offers *free installation* for new customers, especially if you use a promo or sign up online (standard cable activation is often free, though if a technician is needed for a brand-new hookup there might be a modest fee – IVC's promotions frequently waive this). **Modem/Hardware:** IVC includes the cable modem rental **at no extra cost** in all their plans (Source: planhub.ca). They state that all internet plans come with *"free hardware rental"* (Source: planhub.ca) – so you don't have to buy a modem or pay a monthly rental fee. They'll provide a capable modem (and you can attach your own router, or in some cases they might offer a combo modem/router). The absence of a modem fee saves around \$10/month compared to some other ISPs, which enhances the affordability. Also, IVC often has referral programs and seasonal deals (e.g. a few months at a discounted rate). Be sure to check their latest offers – the presence of a "\$0.00/month Promotion" placeholder on their site suggests they sometimes give a free first month or bill credit for new subscribers (Source: ivctel.com).

Reliability & Service Quality: IVC Telecom's stated goal is to provide **high-speed, reliable internet** with quality equipment and modern tech (Source: movingwaldo.com). Since the service runs on the established cable network, the reliability is generally very good – on par with what any cable user in Montreal experiences. Cable internet can occasionally slow down if an area node is congested, but IVC proactively monitors their capacity. They are recognized for a *stable connection* and consistency in delivering the promised speeds (within the usual variances of cable). In independent reviews, customers have praised IVC for being *"reliable and high-performance"*, matching the experience of larger providers (Source: movingwaldo.com). For freelancers, this means you can trust IVC for day-to-day tasks – it's uncommon to hear of prolonged outages, and the unlimited nature ensures you won't hit any service interruptions due to usage. Ping times on cable are low (suitable for VPN or VoIP), though not as low as fiber; still, real-time applications like remote desktop or video calls function well. One caveat: with IVC's top upload speed around 30–50 Mbps, extremely upload-heavy activities (like hosting a live stream) are feasible but fiber options (like EBOX) would handle those with more headroom. However, for typical scenarios – sending large files overnight, participating in Zoom meetings, cloud photo backups – IVC's speeds are more than up to the task.

Customer Support: Being a smaller ISP, IVC emphasizes **dedicated and responsive support**. They maintain a support team that is reachable by phone, email, and even live chat. Their support hours are quite extensive, and they advertise *24/7 email support* (Source: ivctel.com) and phone service during generous hours. Customers often deal with a *tight-knit team*, which can mean more personalized service – you’re not Caller #503 in a giant call center queue. According to IVC, their support is “experienced” and strives to guide customers to the best solutions (Source: movingwaldo.com). In practice, user reviews (on sites like Govevoip or forums) indicate IVC’s support generally gets good marks for politeness and willingness to help. They might lack some of the slick online portal features of bigger companies, but you can usually speak to a real person quickly. For busy professionals, that direct line to support can be valuable if something goes wrong right before an important virtual meeting. Another aspect: **no hidden fees** means IVC’s billing is straightforward – you won’t be frustrated by unexpected charges, and their agents won’t aggressively upsell. If you need to pause or cancel service (say you’re away on a contract job), IVC is flexible due to their no-contract stance. Overall, IVC’s customer service approach is **friendly and honest**, aligning well with freelancer values of reliability and trust.

Summary: IVC Telecom is a strong contender for freelancers seeking **budget-friendly unlimited internet in Montreal** without sacrificing performance. With cable speeds up to 300–400 Mbps, they cover the needs of most remote workers – from multi-participant video calls to large file downloads – and do so at lower monthly prices than many competitors (Source: movingwaldo.com) (Source: movingwaldo.com). All equipment is provided free, and there are zero commitments or cancellation fees (Source: movingwaldo.com), giving you maximum flexibility. While IVC doesn’t offer gigabit or true fiber service, their focus on cable means they’ve optimized that experience. The **consistent reliability** and **dedicated support team** add to the appeal (Source: movingwaldo.com). For a freelancer on a budget or someone who values a straightforward, *no-surprises service*, IVC Telecom is an excellent Montreal ISP to consider. Just pick the speed tier that matches your workflow (e.g. 120 Mbps for single-user heavy use, or 300 Mbps if you want extra overhead or have multiple devices) and you’ll likely find IVC delivers great bang for the buck.

5. Bravo Telecom

Overview: Bravo Telecom is a Montreal-based ISP that has made a name by offering **affordable “hybrid fiber” internet bundles with TV and phone** options. For those unfamiliar, “hybrid fiber” generally refers to cable internet (fiber to the neighborhood node, coax to the home), which is what Bravo provides. Bravo caters heavily to the residential market in Montreal and often markets deals in local media, focusing on simple plans with **fixed pricing** and perks like free installation. In the **Best of MTL 2024 poll**, Bravo was recognized among the top local ISPs (just outside the top 5) (Source: movingwaldo.com), highlighting its presence in the community. For freelancers, Bravo can be a great alternative if you’re looking to possibly bundle services (they have **“Duo” packages with Internet + TV or phone** (Source: ymedia.ca)) or if you simply want a low price on standalone internet with a *no-contract guarantee*.

Speed & Technology: Bravo Telecom’s internet service uses the Videotron cable network (hybrid fiber-coax). They offer a range of speeds suitable for different needs, though their maximum advertised speed is a bit lower than other providers – currently topping out at **200 Mbps download**. Bravo’s plan lineup includes: *10 Mbps*, *30 Mbps*, *60 Mbps*, *120 Mbps*, and *200 Mbps* unlimited packages (Source: movingwaldo.com) (Source: movingwaldo.com). The upload speeds on these correspond to typical cable ratios: e.g. ~10 Mbps up on 30 Mbps plan, ~30 Mbps up on the 200 Mbps plan (Source: movingwaldo.com) (Source: movingwaldo.com). While they call some plans “fiber”, it’s essentially the same cable service (sometimes termed “hybrid fiber” since Videotron’s network has fiber backbone). For instance, Bravo lists “Fibre jusqu’à 200 Mbps” which is their top 200/30 plan (Source: movingwaldo.com). In practice, 200 Mbps is plenty for heavy internet use – multiple 4K streams or large downloads – though it’s below the gigabit speeds some competitors offer. Freelancers who don’t explicitly need more than 200 Mbps (which is many, unless you routinely transfer enormous files) will find Bravo’s range sufficient: 120 Mbps or 200 Mbps can easily handle video conferences, large file sync, coding downloads, etc. One advantage of not chasing the highest speeds is that **Bravo’s network may be less oversubscribed at those tiers**, potentially meaning more consistent performance at peak times. Bravo also provides TV and VoIP phone services, so if you want a one-stop shop with a discount for bundling, their infrastructure supports that. But you can absolutely get standalone internet if that’s all you need.

Plan Details & Pricing: Bravo Telecom’s plans are designed to be **budget-friendly and straightforward**. They often run seasonal promotions – for example, a *“Summer offer” of 30 Mbps unlimited for \$39 with free installation* (Source: bravotelecom.com). As of latest data, **10 Mbps Unlimited** is around **\$35/month**, **30 Mbps Unlimited** about **\$39/month**, **60 Mbps** roughly mid-\$40s, **120 Mbps** around **\$59/month**, and the **200 Mbps Unlimited** plan is about **\$69/month** (Source: movingwaldo.com) (Source: movingwaldo.com).

(Source: planhub.ca). These prices are consistent with (or slightly better than) other indie ISPs for the same speeds. Moreover, Bravo distinguishes itself by **including a lot in the base price**: *All plans have unlimited data (no caps), require no contract, come with free installation, and include the modem rental at no charge* (Source: movingwaldo.com). This means when you see "\$69/month for 200 Mbps", you're not going to be nickel-and-dimed for an extra \$10 modem fee or a \$50 setup fee – it's truly \$69 flat (plus tax). They also have a **15-day satisfaction guarantee** (Source: movingwaldo.com), which allows new customers to try the service and cancel with refund if unsatisfied – a nice reassurance for the cautious buyer. For those interested in bundles, Bravo's **"Duo" and triple-play packages** offer combined Internet + TV + Phone. For example, they have Bravo TV packages (with 19 to 35 channels) that you can add on, and home phone VoIP service with unlimited Canada calling (Source: movingwaldo.com). Bundling might save a bit of money if you need those services, but as a freelancer you might only care about the internet portion. It's still good to know Bravo can be a one-stop provider for communications (sometimes convenient to deal with one bill). In terms of hardware, Bravo provides the cable modem for free (likely a basic Docsis 3.0/3.1 modem depending on speed) and possibly a combo modem/router unit. If you need Wi-Fi coverage, ensure the provided device has Wi-Fi or use your own router behind the modem. The free installation is a major perk – they will send a technician or self-install kit as needed and it's \$0, which removes a typical barrier of switching providers.

Reliability & Suitability for Freelancers: Bravo Telecom's service reliability is fundamentally tied to the Videotron cable network quality in Montreal, which is generally high. Users of Bravo report that the day-to-day performance is **consistent, with no throttling** and advertised speeds largely met. Because Bravo caps at 200 Mbps, they're using the well-established downstream channels that usually have plenty of capacity, so you might actually experience fewer slowdowns than a gigabit cable user would during peak hours. **For freelance work**, any of Bravo's mid-to-high plans will do the job: even the 60 Mbps service provides ~10 Mbps upload, enough for a couple of simultaneous HD video calls, while the 120 Mbps and 200 Mbps plans (with ~23 Mbps and 30 Mbps upload respectively (Source: movingwaldo.com) (Source: movingwaldo.com)) give extra breathing room (Source: movingwaldo.com) (Source: movingwaldo.com). Unless you are regularly pushing huge data to clients or need ultra-low ping, the difference between 200 Mbps cable and, say, 500 Mbps fiber might not be very noticeable in daily work. Bravo's unlimited usage means you can upload large projects or download big SDKs without worry. They also tout **"fixed billing" with no surprise fees** (Source: vmedia.ca), which implies they don't do things like mid-contract price increases – beneficial for budgeting. Uptime is typically 99%+ as with any cable ISP; Bravo does not advertise a formal SLA, but any major outages would likely be area-wide and rare. One nice feature: since Bravo also offers phone service, they are experienced in number porting and such – not directly needed for internet, but it indicates they have a mature operation capable of handling technical processes smoothly. In summary, Bravo's network should keep a home office running smoothly. If your freelance work involves heavy media production uploads, you might lament the 30 Mbps upload cap on their fastest plan, but for most users this is manageable (for instance, a 1 GB file would upload in about 5 minutes at 30 Mbps).

Customer Service: Bravo Telecom positions itself as a customer-oriented company. They provide **7-day-a-week support** (their website mentions contact 7j/7) and have a local Montreal support team. Because they are a smaller company, you can expect more personalized attention – their agents are likely quite familiar with the specific plans and will treat you as a valued customer rather than an account number. One of Bravo's selling points in their marketing is **"no contracts" and clear billing** (Source: vmedia.ca), which goes hand-in-hand with better customer relations, since they rely on keeping you happy month to month rather than locking you in. Reviews of Bravo Telecom in the wild (Yelp, forums) show a mix of experiences: many customers appreciate the low prices and straightforward service, though, as with any ISP, there are occasional complaints if an installation got delayed or if there were billing misunderstandings. However, Bravo appears proactive in offering deals (like referral credits, occasional loyalty perks) to maintain goodwill. For a freelancer, a key consideration is how quickly issues are resolved. Bravo being local and relatively small can be a plus – they can coordinate with Videotron for network fixes or send their own technician promptly. And since there's *no contract*, if service or support ever did disappoint, you have the power to leave at any time, which incentivizes them to resolve problems to your satisfaction. All things considered, Bravo's customer service is **friendly and accommodating**, and the absence of contract pressure means the relationship is straightforward: provide good service and the customer stays.

Summary: Bravo Telecom is a compelling choice for Montreal freelancers who want **affordable, no-nonsense internet with optional bundles**. Its key advantages include *free installation, free modem rental, unlimited data, and no contracts*, ensuring you're never tied down or surprised by extra fees (Source: movingwaldo.com) (Source: vmedia.ca). The available speeds (up to 200 Mbps) cover the needs of most remote professionals – from Zoom meetings to cloud computing – and while not the fastest on the market, they hit a sweet spot of price-to-performance (e.g. 120 Mbps for ~\$59, 200 Mbps for ~\$69) (Source: movingwaldo.com) (Source: movingwaldo.com). Bravo is especially attractive if you also desire TV or phone services, as their Duo packages can simplify your tech



life (Source: vmedia.ca). But even as an internet-only provider, Bravo shines for its **fixed billing and customer-first policies**(Source: vmedia.ca). In essence, Bravo Telecom offers Montrealers a *hassle-free home internet experience* – ideal for freelancers who prefer to focus on work rather than worry about their ISP.

Comparison of Top 5 ISPs for Montreal Freelancers

To help you evaluate these providers at a glance, the table below compares key features and plan options relevant to freelance and home-office users:

ISP (TECHNOLOGY)	PLANS & SPEEDS (DOWN/UP)	MONTHLY PRICE RANGE (UNLIMITED)	CONTRACTS?	INSTALLATION & HARDWARE	NOTABLE FEATURES / EXTRAS
TekSavvy (Cable, DSL, some Fiber)	Cable: 30, 60, 120, 300, 940 Mbps (940/50 max cable)				
Fibre (if avail): 500, 1000, 1500 Mbps (symmetrical up to 940 up) (Source: whistleout.ca)	~\$66/mo for 30 Mbps up to ~\$99/mo for 1 Gbps (standard rates) (Source: netspeedcanada.ca) (Source: whistleout.ca).				
Intro promos often 40–50% off first 12 months (Source: whistleout.ca).	No. 100% contract-free (Source: netspeedcanada.ca).	Free modem rental & no activation fees (Source: whistleout.ca) (Source: whistleout.ca). Self-install or free tech install.	Established, transparent pricing (Source: netspeedcanada.ca). Wide availability. Option of symmetrical fiber in some areas (great for upload) (Source: netspeedcanada.ca). 24/7 support, consumer advocacy focus.		
EBOX (Cable & Fiber)	Cable: 30 to 400 Mbps (e.g. 120/20, 400/50) (Source: movingwaldo.com) (Source: ivctel.com)				
Fiber (FTTH via Bell): 300, 500, 1000 Mbps (symmetrical) (Source: flafleur.ca)	~\$40/mo for 25 Mbps; ~\$55/mo for 120 Mbps; ~\$65/mo for 1 Gbps fiber (Source: planhub.ca)(Source: flafleur.ca). Frequent promos (e.g. 500 Mbps for \$45 (Source: flafleur.ca)).	No. No contract; no cancellation fees (Source: movingwaldo.com).	Modem/router usually included. Free or low-cost install promos. Fiber plans include Wi-Fi 6 router (Source: flafleur.ca).	Best value for high speeds – fiber 1 Gbps at ~\$65 (Source: planhub.ca). Unlimited data. Low latency on fiber (good for video calls) (Source: flafleur.ca). Local Quebec focus (bilingual support).	
Oxio (Cable & some Fiber)	Cable: 30, 60, 120, 400, 1000 Mbps				

ISP (TECHNOLOGY)	PLANS & SPEEDS (DOWN/UP)	MONTHLY PRICE RANGE (UNLIMITED)	CONTRACTS?	INSTALLATION & HARDWARE	NOTABLE FEATURES / EXTRAS
	(1000/50 max) (Source: movingwaldo.com) (Source: movingwaldo.com).				
Fiber (Bell areas): similar tiers up to 1000 Mbps (with higher upload) (Source: movingwaldo.com).	~\$50/mo for 30 Mbps; ~\$53 for 60 Mbps; ~\$75 for 400 Mbps (Source: movingwaldo.com) (Source: movingwaldo.com); ~\$80–85 for 1 Gbps. <i>First month free with referral/promo</i> (Source: movingwaldo.com).	No. Zero-term contracts (Source: vmedia.ca). Cancel anytime.	Free standard install (Source: vmedia.ca). Modem & eero 6 router included in price (Source: movingwaldo.com) (no rental fees).	Highly user- friendly – everything included plug-and- play (Source: vmedia.ca). No hidden fees or price tricks. Stable service, free hardware upgrade options as tech improves. Responsive support.	
IVC Telecom (Cable)	Cable: 30/10, 60/10, 120/20, 200/20, 300/20, 400/50 Mbps (Source: ivctel.com) (Source: ivctel.com). (No gigabit or fiber yet.)	~\$39.95 for 30 Mbps; ~\$54.95 for 120 Mbps (Source: movingwaldo.com) (Source: movingwaldo.com); ~\$65–70 for 300– 400 Mbps (promos often ~\$69 for 300 Mbps (Source: gonevoip.ca)).	No. No long-term contract; no cancellation fee (Source: movingwaldo.com).	Free modem rental on all plans (Source: planhub.ca). Installation typically free (promo) or minimal.	Budget-focused unlimited plans. No hidden charges – taxes aside, bill is all-in (Source: movingwaldo.com). Dedicated support, smaller subscriber base = personalized service. Good reliability on cable network.

ISP (TECHNOLOGY)	PLANS & SPEEDS (DOWN/UP)	MONTHLY PRICE RANGE (UNLIMITED)	CONTRACTS?	INSTALLATION & HARDWARE	NOTABLE FEATURES / EXTRAS
Bravo Telecom (Cable “Hybrid Fiber”)	Cable: 10/1, 30/10, 60/10, 120/20, 200/30 Mbps (max) (Source: movingwaldo.com) (Source: movingwaldo.com).	\$35/mo for 10 Mbps (Source: planhub.ca); ~\$39/mo 30 Mbps (Source: bravotelecom.com); ~\$59/mo 120 Mbps; \$69/mo 200 Mbps (Source: movingwaldo.com) (Source: planhub.ca). Often fixed-rate, no increase.	No. No contract required (Source: vmedia.ca).	Free installation always (Source: movingwaldo.com). Free modem rental included (Source: movingwaldo.com). 15-day money- back guarantee (Source: movingwaldo.com).	Bundle options: Internet + TV + Phone combos (Source: vmedia.ca). Flat billing (no random fees) (Source: vmedia.ca). Unlimited data on all plans. Great for those who want one provider for multiple services, or simply a low- cost, no-strings internet plan.

Table Notes: All listed providers offer **unlimited usage** with no throttling. Prices are in Canadian dollars and reflect residential plans available in Montreal as of mid-2025 (excluding taxes). “No contract” means service is month-to-month – you can cancel or switch plans without penalties. Installations mentioned assume standard urban Montreal address with existing wiring; unusual situations (e.g. new build with no cable drop) could incur charges, but many promotions cover typical setup costs. Always confirm availability and final pricing with the provider based on your specific address, as some speeds (especially fiber plans) may vary by location (Source: whistleout.ca).

Conclusion and Recommendations

In Montreal's vibrant freelancer community, a dependable high-speed internet connection is not a luxury – it's a lifeline. The **alternative ISPs** profiled above – TekSavvy, EBOX, Oxio, IVC Telecom, and Bravo Telecom – each provide a compelling mix of **performance, affordability, and flexibility** that can outshine the mainstream providers for many users' needs. By avoiding strict contracts and offering generous unlimited plans, these independent ISPs align well with the unpredictable and bandwidth-hungry nature of freelance work.

Choosing the Right Provider: Consider the specific demands of your workflow. If you regularly upload large volumes of data (e.g. graphic design files, software builds, video content), an ISP like **EBOX** or **TekSavvy** with **fiber** options or higher cable upload speeds could be invaluable for the symmetric or 50 Mbps upload capabilities (Source: flafleur.ca) (Source: netspeedcanada.ca). If your priority is a **hassle-free experience** and quick setup, **Oxio's** all-in-one approach (free router, easy install) might win your vote (Source: vmedia.ca). For those on a tight budget who still need reliable service, **IVC Telecom's** plans deliver great speeds per dollar with no hidden fees (Source: movingwaldo.com). And if you appreciate **bundle deals** or simply a local company with straightforward plans, **Bravo Telecom's** fixed billing and duo packages may appeal (Source: vmedia.ca) (Source: vmedia.ca). TekSavvy, meanwhile, remains a **solid all-rounder** known for integrity and support – a good choice if you want a proven track record and possibly need DSL fallback options (for example, in an older building without cable).

Before deciding, check each ISP's **availability for your address** (all have online tools) and identify which networks (cable or fiber) are in your building. All five providers serve urban Montreal, but the top speeds or fiber service can vary by location (Source: whistleout.ca). It's also wise to read recent customer feedback – while we've noted general trends (e.g. EBOX's stellar performance vs. some support hiccups (Source: flafleur.ca), or Oxio's strong reputation (Source: vmedia.ca)), experiences can differ. The good news is that with no contracts, you have the freedom to switch if your first choice doesn't meet expectations.

In summary, Montreal freelancers have excellent ISP alternatives beyond Bell and Vidéotron. By prioritizing **speed (especially upload), reliability, price, and customer service**, we've highlighted top independent providers that keep you connected for every client call and deadline. Evaluate your needs, leverage the comparison table above, and you'll be well-equipped to choose an ISP that empowers your remote work without breaking the bank. Here's to fast and worry-free internet for your freelance endeavors in Montreal!

Sources: The information and comparisons in this report are based on official plan details, user reviews, and industry analyses, including provider websites and Canadian telecom forums. Key sources include: TekSavvy's plan data and consumer reviews (Source: netspeedcanada.ca)(Source: netspeedcanada.ca), EBOX's pricing and a first-hand fiber user review (Source: flafleur.ca)(Source: flafleur.ca), Oxo's offerings as described by movingwaldo and VMedia blogs (Source: movingwaldo.com)(Source: vmedia.ca), IVC Telecom's plan info from movingwaldo and PlanHub (Source: movingwaldo.com)(Source: planhub.ca), and Bravo Telecom's details from company promotions and VMedia's overview (Source: movingwaldo.com)(Source: vmedia.ca). These sources are cited throughout the text for reference and verification.

Tags: isp, independent isp, montreal, fiber optic, cable internet, dsl, network reliability, remote work

About 2727 Coworking

2727 Coworking is a vibrant and thoughtfully designed workspace ideally situated along the picturesque Lachine Canal in Montreal's trendy Griffintown neighborhood. Just steps away from the renowned Atwater Market, members can enjoy scenic canal views and relaxing green-space walks during their breaks.

Accessibility is excellent, boasting an impressive 88 Walk Score, 83 Transit Score, and a perfect 96 Bike Score, making it a "Biker's Paradise". The location is further enhanced by being just 100 meters from the Charlevoix metro station, ensuring a quick, convenient, and weather-proof commute for members and their clients.

The workspace is designed with flexibility and productivity in mind, offering 24/7 secure access—perfect for global teams and night owls. Connectivity is top-tier, with gigabit fibre internet providing fast, low-latency connections ideal for developers, streamers, and virtual meetings. Members can choose from a versatile workspace menu tailored to various budgets, ranging from hot-desks at \$300 to dedicated desks at \$450 and private offices accommodating 1–10 people priced from \$600 to \$3,000+. Day passes are competitively priced at \$40.

2727 Coworking goes beyond standard offerings by including access to a fully-equipped, 9-seat conference room at no additional charge. Privacy needs are met with dedicated phone booths, while ergonomically designed offices featuring floor-to-ceiling windows, natural wood accents, and abundant greenery foster wellness and productivity.

Amenities abound, including a fully-stocked kitchen with unlimited specialty coffee, tea, and filtered water. Cyclists, runners, and fitness enthusiasts benefit from on-site showers and bike racks, encouraging an eco-conscious commute and active lifestyle. The pet-friendly policy warmly welcomes furry companions, adding to the inclusive and vibrant community atmosphere.

Members enjoy additional perks like outdoor terraces and easy access to canal parks, ideal for mindfulness breaks or casual meetings. Dedicated lockers, mailbox services, comprehensive printing and scanning facilities, and a variety of office supplies and AV gear ensure convenience and efficiency. Safety and security are prioritized through barrier-free access, CCTV surveillance, alarm systems, regular disinfection protocols, and after-hours security.

The workspace boasts exceptional customer satisfaction, reflected in its stellar ratings—5.0/5 on Coworker, 4.9/5 on Google, and 4.7/5 on LiquidSpace—alongside glowing testimonials praising its calm environment, immaculate cleanliness, ergonomic furniture, and attentive staff. The bilingual environment further complements Montreal's cosmopolitan business landscape.

Networking is organically encouraged through an open-concept design, regular community events, and informal networking opportunities in shared spaces and a sun-drenched lounge area facing the canal. Additionally, the building hosts a retail café and provides convenient proximity to gourmet eats at Atwater Market and recreational activities such as kayaking along the stunning canal boardwalk.

Flexible month-to-month terms and transparent online booking streamline scalability for growing startups, with suites available for up to 12 desks to accommodate future expansion effortlessly. Recognized as one of Montreal's top coworking spaces, 2727 Coworking enjoys broad visibility across major platforms including Coworker, LiquidSpace, CoworkingCafe, and Office Hub, underscoring its credibility and popularity in the market.

Overall, 2727 Coworking combines convenience, luxury, productivity, community, and flexibility, creating an ideal workspace tailored to modern professionals and innovative teams.



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